



# Cleve Bulletin

January 2006

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## 2006 will be a great year !

We wish all our customers good health and happiness in the New Year ! We sincerely hope that the service we have been giving you last year will be an inducement for you to also entrust us this year with the handling of your goods, both oceanfreight, airfreight, storage and distribution.

During the past year we further expanded our agency network. We work with the proven best agents worldwide which gives us a distinctive edge over our competitors who are obliged to work with their own offices.

Ours is an organization with short communication lines, so decisions are made promptly and in the interest of the customer. This attitude enabled us to achieve and optimize our 2005 targets. As a result our customers experienced time savings in getting their shipments from A to B.



We promise you: this year we shall simplify things even more for you ! Our company is known for its slogan: "We say what we do and do what we say". For you as our customer this means a guarantee that your expectations will be fully met.

Please allow me to express the wish that we may continue to be your logistic partner in 2006, thus realizing another succesful year together with you !

Thanks for the trust put in us and thanks for your support !

Gerard van Pelt  
President Cleve & Zonen group of companies





## Export Services

Abidjan	Kuwait
Adelaide	La Guaira
Alexandria	La Valletta
Aqaba	Lagos
Ashdod	Las Palmas
Atlanta	Leixoes
Auckland	Libreville
Bahrain	Limassol
Baltimore	Lisbon
Bangkok	Lomé
Banjul	Los Angeles
Beirut	Manila
Bilbao	Melbourne
Boston	Miami
Brisbane	Milan
Buenos Aires	Monrovia
Busan	Montevideo
Calcutta	Montreal
Callao	Mumbai
Capetown	Nagoya
Cartagena	New Orleans
Casablanca	New York
Charleston	Nhava Sheva
Chennai	Norfolk
Chicago	Oporto
Chittagong	Oranjestad
Christchurch	Osaka
Cleveland	Paramaribo
Colombo	Philadelphia
Conakry	Piraeus
Cotonou	Port Elizabeth
Dakar	Port Kelang
Damman	Port of Spain
Detroit	Port Sultan
Doha	Qingdao
Douala	Reykjavik
Dubai	Rio de Janeiro
Dublin	Rio Grande
Durban	San Francisco
Felixstowe	Santos
Freetown	Shanghai
Gothenburg	Singapore
Haifa	St. Cruz de
Havana	Tenerife
Ho Chi Minh	St. Maarten
Hong Kong	Sydney
Houston	Tema
Istanbul	Tokyo
Jakarta	Toronto
Jeddah	Tunis
Johannesburg	Valparaiso
Kaohsiung	Vera Cruz
Karachi	Wellington
Keelung	Willemstad
Kobe	Xingang
Kralendijk	Yokohama

PLEASE ALSO CHECK OUR MONTHLY SAILING SCHEDULE FOR MORE INFO



## Online sailing schedule has been re-styled

As some of you may have noticed, the sailing schedule on our website has been re-styled. Visit our website [www.cleve.nl](http://www.cleve.nl) or [www.cleve.be](http://www.cleve.be) click and choose "Sailing Schedule" from the menu at the left side. You can easily choose your destination and the upcoming sailings will appear.

In case you can not find the destination of your choice, please contact our Customer Service department to get some assistance in finding the right sailing.

## Change of opening hours

Please be advised that the opening hours of our export warehouse (Hollandsveem) are being changed. From Monday to Friday new opening hours are as follows: 07.30 hrs till 15.45 hrs, delivery is only possible till 15.00 hrs !



## Sailing to Japan

Due to the holidays we do not have a sailing to Japan in the first week of January 2006.

Please contact our Customer Service department in order to obtain more information about possibilities for shipments to Japan.

## Import LCL charges

During past two weeks we have been informing importers in both Rotterdam as well as in Antwerp about the LCL import local charges applicable as per January 01st, 2006 arrivals ensuring all parties are informed in a timely fashion. Please feel free to ask our import staff in either Rotterdam and/or Antwerp about the full picture in case you have not received same as yet.

## USA Wood Packing Materials

USA, in cooperation with Mexico and Canada will begin enforcement of the ISPM 15 standards for regulated wood packing material entering North America in three phases;

Phase 1: Through to January 31, 2006 shall implement an Informed Compliance via account managers and notices posted in connection with cargo that contains non compliant wood packing materials.

Phase 2: February 01, 2006 through July 04, 2006 shall begin rejection of violative crates and pallets through reexportation from North America.

Phase 3: July 05, 2006. Full enforcement on all articles of regulated wood packing materials entering USA and North America. Non compliant regulated wood packing materials, will not be allowed to enter the USA.

Importers and suppliers of US imports are strongly encouraged to have all regulated wood packing material meet the ISPM 15 standard to avoid delays or rejection of wood packing materials.

Please be advised, that all costs related to non compliance will be brought for the account of the shipper or consignee.

## Spotlight on Airfreight

Our airfreight department has been set up in 2000 and through the years has developed to become a strong arm within our organisation. Our Ms Minouche Ros, who has lead this activity through the past six years, has obtained all the relevant diplomas which now enables us to handle all types of cargoes (including hazardous materials). We kindly invite you to challenge us and ask Minouche for the best quotations available.



VISIT [WWW.CLEVE.NL](http://WWW.CLEVE.NL) FOR MORE INFO



## Rotterdam office

Cleve & Zonen BV  
Van Weerden Poelmanweg 14  
3088 EB ROTTERDAM  
P.O. Box 5428  
3008 AK ROTTERDAM  
Phone +31 (0)10 428 46 00  
Fax +31 (0)10 429 83 42

## Antwerp office

Cleve & Zonen BVBA  
Transcontinentaalweg 2  
2030 ANTWERP  
Phone +32 3 541 74 34  
Fax +32 3 542 20 44

## Warehouses

LCR  
Albert Plesmanweg 151,  
Portno. 2360  
Waalhaven ZZ – Rotterdam  
Open from 07.30 till 09.00, from  
09.15 till 11.45 and from 12.30 till  
15.00 hrs.

CFS Hollands Veem  
c/o Cleve & Zonen  
Boyneweg 1, Portno. 5084  
3197 LK Rotterdam – Botlek  
Open from 07.30 till 15.45 hrs.  
Delivery till 15.00 hrs !

Conquest  
Kruisweg 11  
Haven 650  
2040 Antwerp  
Belgium  
Open from 8.00 till 15.45 hrs.

## Contacts

For bookings:  
Customer Service Dept.  
[booking@cleve.nl](mailto:booking@cleve.nl)

General information  
Customer Service Dept.  
[cs@cleve.nl](mailto:cs@cleve.nl)

For tariffs:  
Sales & Development Dept.  
[sales@cleve.nl](mailto:sales@cleve.nl)



## We act differently

The above pictures were passed on to us by a friend at our national shipping journal.

Cleve & Zonen stands for top quality and utmost care of all your shipments, both air and ocean, FCL and LCL, imports and exports. It is therefore, and with great pleasure, that we would like to reassure you that activities as per the attached picture do not fit within our ideas of how to handle your biz. We are proud and confident to tell you: we act differently !

## Airfreight Promo

Please note that Bangkok has been chosen as our special airfreight destination for January. Please contact Ms. Minouche Ros in order to get a special promo rate for your shipment (> 300 kgs).

E-mail: [m.ros@cleve.nl](mailto:m.ros@cleve.nl)  
Telephone: 0031-(0)10-42846781

## Abidjan and Dakar

When you make a booking with us for one of the above destinations, please make sure you mention the number of colli in the most complete way, as they need to be mentioned on all documents concerned.

For example: 64 colli on 2 pallets.



**THANKS FOR YOUR SUPPORT !**