



Cleve Bulletin

November 2006

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Japan: reduced rates

特價

As from the first of November 2006, we will adjust some of our Japan tariffs. For example, we can offer you the following reductions: Moji (-30 w/m), Hakata (-40 w/m), Ohita (-20 w/m) and Nagasaki (-40 w/m).

Cargoes for the above mentioned, as well as other destinations will be transhipped via Busan. More reduced tariffs for Japan can be obtained from our Customer Service department.

A word from our chairman

Recently our chairman Mr. van Pelt was interviewed by freelance journalist Janny Kok, who writes articles for various national and international logistic magazines. In short, the article is about the current situation in the port of Rotterdam, which is likely to be similar to the situation in other ports as well.

We would like to share some of his quotes with the readers of our bulletin as well, which might enable you to have a closer look behind the curtains of the forwarding business.

"The latest sore in the freight forwarding business is the fact that shipping lines rather have their vessels leaving the terminals, than having them wait for all scheduled containers to be loaded. Vessels depart according to their own schedule, for example to be right in time for the high tide on the river Elbe to Hamburg. Freight forwarders and others in the port community are in danger to become immune for this ill practice. In former days the whole office was in uproar when one container was left at the quay. Today it has become common practice, but I want people in our office to stay aware of the consequences when containers are left behind."

Here Mr. van Pelt pointed out to the service level of shipping lines and their dominance nowadays, which can be very dangerous. He also adds that shipping lines seemingly like to present shippers the bill for slight delays in the form of demurrage, rather than questioning what caused the delay in delivery of the containers at the terminal.

"Recently, lorry drivers had to wait for hours at terminal gates in Rotterdam, even when they have the so called Port Key (the electronic identification card for driver, lorry and cargo). Because of that there was a delay in delivery of containers scheduled to be carried by a specific ship. The result was and is that containers are not loaded, not even when there is a delay of 5 minutes."

On hearing Mr. van Pelt's lament, one may wonder whether there is any fun in doing the forwarder's job these days, but according to Mr. van Pelt he still enjoys the job.

"I do not have fun after a day without a fight for the better of the trade. I want to accomplish something for my clients. It is all about being there for your customers and do what you have promised to do."

This is what we do, this is our job, this is our profession... always ready to fight, always ready to serve !





Rotterdam office

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Antwerp office

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2030 ANTWERP
Phone +32 3 541 74 34
Fax +32 3 542 20 44

Warehouses

ROTTERDAM

LCR

c/o Cleve & Zonen
A. Plesmanweg 151, Portno. 2360
Rotterdam-Waalhaven ZZ
Open from 07.30 till 09.00, from
09.15 till 11.45 and from 12.30 till
15.00 hrs.

CFS Hollands Veem

c/o Cleve & Zonen
Boyneweg 1, Portno. 5084
3197 LK Rotterdam - Botlek
Open from 07.30 till 15.45 hrs.
Delivery till 15.00 hrs !

ANTWERP

Conquest

Kruisweg 11
Haven 650
2040 Antwerp
Belgium
Open from 8.00 till 15.45 hrs.

Services

For bookings:
Customer Service Dept.
booking@cleve.nl

General information:
Customer Service Dept.
cs@cleve.nl

For tariffs:
Sales & Development Dept.
sales@cleve.nl

H.S. Code for Dubai

Since customs in Dubai are strictly insisting for detailed HS code, please be informed that you need to provide us with the export invoice, mentioning the HS code per item, weight, value for all transshipments separately.

Please do not submit mixed invoices, as the customs will impose a fine. Such fines will be charged to the shipper / consignee.



Airfreight Promo

We have selected Shanghai as our special airfreight destination for the month of November.

Please contact Ms. Minouche Ros in order to get a special promo rate for your shipment (>100 kgs).

Mail: m.ros@cleve.nl / Tel: +31-(0)10-4284781

Cross-border cargo via South Africa

Customs in South Africa are closely scrutinizing the commodity description and the tariff headings on cargo transiting South Africa by road, rail or sea.

Please note that all transit documents must reflect the correct tariff heading which should be consistent with the information on the commercial documents.

Therefore, to be consistent, please reflect the tariff heading used for export clearance at port of loading on your b/l or b/l instructions, so that transshipment documents can be prepared accordingly and avoid goods being detained and penalties raised by the South African customs authorities.

Service to Lattakia

Please be informed, that with immediate effect we can accept your shipments for Lattakia again. Lattakia will be served via Beirut. For rates and additional information, you are requested to contact our Customer Service department.

Service suspended

Please be advised that we can no longer accept shipments for Kuala Belait, Malaysia. As soon as the service is available again, we will inform you.

Antwerp office closed

Our Antwerp office will be closed on November 1st due to the celebration of All Saints Day as well as on November 13th due to the celebration of Armistice Day.

A request from our operational departments

Both our import as well as our export department are asking you to pay attention to the shipper, notify and consignee details. Upon sending us your bill of lading or your bill of lading instructions, please check if all required information is mentioned in the proper way.

Every party should have at least a telephone number or a faxnumber. If available please mention an e-mail address as well, as this enables us to send all parties the relevant messages, such as booking confirmations, loading confirmations, shipping confirmations, pick up confirmations, etc.

Furthermore, the detailed information makes it easier for us to contact a certain party, which may prevent storage costs.

Thanks a lot for your cooperation.



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