



# Cleve Bulletin

August 2007

## Change of service

Please be informed that with immediate effect, oceanfreight for the destinations, mentioned hereunder is available upon request only:

Balikpapan, Batam Island, Bintulu, Kuala Belait, Labuan, Mahe, Miri, Padang, Pekan Baru, Saipan, Sandakan, Tawau.

Although we can still provide rates for these destinations, we are only able to quote case by case. Please contact our Customer Service department for more details.

Please also take notice of the following changes in service:

- Guam : will be served via Busan instead of via Singapore
- Muara Port : will be served via Port Kelang instead of via Singapore
- Georgetown, Guyana : will be served via Miami instead of via Port of Spain

We trust to have informed you sufficiently and ask you to make adjustments to the current figures.

## Delay in CFS Doha

According to our agent in Doha, all CFS's in Doha are being equipped with steel racking systems, which is causing severe delays in the de-stuffing of consols. Currently one CFS has been finished, but all others are under construction.

Due to the implementation, de-stuffing of consols takes 15 to 22 days. We kindly request you to make allowances for these delays, which are out of our control.

## Belgium office closed

Please be advised, that both our office as well as our CFS in Antwerp are closed on Wednesday August 15, due to Assumption day. Normal business will resume on Thursday August 16, 2007.



## Airfreight Promo

For the month of August, we have selected Osaka as our special airfreight promo destination.

Please contact Ms. Minouche Ros in order to get a special promo rate for your shipment (>300 kgs).

Mail : [m.ros@cleve.nl](mailto:m.ros@cleve.nl)  
Phone: +31-(0)10-4284781

## Notice for overweight/dense shipments via Dubai

With immediate effect, weight restrictions and weight surcharges will be applied for all LCL transshipments VIA Dubai.

Weight limit per piece:

Maximum weight per piece/package is 3 tons. For packages exceeding weight of 3 tons to a maximum of 6 tons, a surcharge of Usd. 140,00 will be applied. For single pieces exceeding weight of 6 tons, we kindly ask you to check for additional charges case by case.

Dense shipments:

For shipments / HBLs, where the weight is greater than / equal to the volume, an overweight surcharge will apply at the ratio of 1 cbm = 450 kgs. This surcharge will be applied for transshipments via Dubai exceeding 3 tons per shipment.

Page	Contents
1	Change of service Delay in CFS Doha Belgium office closed Airfreight Promo Notice for overweight/ dense shipments via Dubai
2	Congestion in the port of Luanda Commercial invoice needed for shipments to Djibouti Cleve.nl - a clever tool





## Rotterdam office

Cleve & Zonen BV  
Van Weerden Poelmanweg 14  
3088 EB ROTTERDAM  
P.O. Box 5428  
3008 AK ROTTERDAM  
Phone +31 (0)10 428 46 00  
Fax +31 (0)10 429 83 42

## Antwerp office

Cleve & Zonen BVBA  
Transcontinentaalweg 2  
2030 ANTWERP  
Phone +32 3 541 74 34  
Fax +32 3 542 20 44

## Warehouses

### ROTTERDAM CFS LCR

c/o Cleve & Zonen  
A. Plesmanweg 151, Portno. 2360  
Rotterdam-Waalhaven ZZ  
Open from 07.30 till 09.00, from  
09.15 till 11.45 and from 12.30 till  
15.00 hrs.

### CFS Hollands Veem

c/o Cleve & Zonen  
Boyneweg 1, Portno. 5084  
3197 LK Rotterdam - Botlek  
Open from 07.30 till 15.45 hrs.  
Delivery till 15.00 hrs !

### CFS Estron

c/o Cleve & Zonen  
Shannonweg 84, Portno. 5064  
3197 LH Rotterdam - Botlek  
Open from 07:30 till 15:30 hrs.  
Delivery till 15:00 hrs !

### ANTWERP

#### CFS Conquest

c/o Cleve & Zonen  
Kruisweg 11, Haven 650  
2040 Antwerp  
Belgium  
Open from 8.00 till 15.45 hrs.

## Services

For bookings:  
Customer Service Dept.  
booking@cleve.nl

General information:  
Customer Service Dept.  
cs@cleve.nl

For tariffs:  
Sales & Development Dept.  
sales@cleve.nl

## Congestion in the port of Luanda

Please note that port congestion in Luanda has worsened since the flooding earlier in the year, which resulted in severe damages to the infrastructure. The port and terminals are severely congested and the situation has worsened with vessels being delayed for up to a month.

Unfortunately, this situation is completely out of control and we have no indication from authorities as to when the congestion will ease or improve. We therefore advise you to inform your clients of the severe delays and please be prepared that the situation is unpredictable.

## Commercial invoice needed for export to Djibouti

Due to new regulations, commercial invoices are required for all shipments entering Djibouti. Our agent must provide the commercial value of the goods to the port authorities as well as the customs at the time of manifestation. Therefore we request you to send us the commercial invoice prior to sailing.

## Cleve.nl - a Clever Tool

Due to continuing expansion of our online services, we would like to bring you up to date on the current possibilities, as well as the available online information in a short recap:

### Status information

If you are looking for the status of an export- or import shipment, you can do so without logging into our system. Please choose "status information" from the left navigation menu and fill in your bill of lading details as requested. In case your details match, the current status will be reported.

### Tracking & Tracing

In case you are looking for status informations and / or shipment details without entering your bill of lading details, you can use our Tracking & Tracing system. Please apply for a username and password in order to use our system. Please choose "login" from the navigation menu on the left and follow the instructions.



### Sailing schedule

Please note that it is also possible to browse our sailing schedule online. Please choose "sailing schedule" and pick the destination of your choice to see the upcoming sailings. Tip: enter the first letter of the destination to directly move to all destinations beginning with this letter.

### Actual surcharges

Surcharges are changing constantly. To be sure you are using the correct one, please check our list of surcharges online. You can choose "surcharges" from the menu on the left. The same surcharges are being sent through e-mail on a fortnightly bases. You will find them on the second page of our sailing schedule.

### Rate request

Did you know that you can also use our website to request for a rate? Please choose "rate request" and enter the required information. Your request will be forwarded to our Customer Service department and they will try their best to send you a quotation as soon as possible.

### Online booking

You can even submit your bookings through our website. Please choose "bookings" from the menu and fill in the booking form. You will receive a booking confirmation, once your booking has been accepted.

We are planning to expand our online services and we will keep you informed. We hope these tools assist you in your daily work.



WWW.CLEVE.NL / WWW.CLEVE.BE