



## CLEVE BULLETIN - NOVEMBER 2010

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### SERVICE TO IRAN SUSPENDED

To ensure Cleve & Zonen adheres to the sanctions invoked by the UN resolution 12-2 (ratified by the European Union), which stipulate a trade embargo to Iran, we herewith inform you that we have decided to suspend our service to Iran with immediate effect.

The non-acceptance is applicable for all cargoes / commodities destined for Iran and is valid until further notice.

Cleve & Zonen reserves the right to relinquish all responsibility to the shipper if, under any circumstance, a shipment with final destination Iran is shipped via Cleve & Zonen. All additional associated costs will also be charged to the shipper.

### CARRIERS CANCEL CANADA LWS

Leading carriers have announced the cancellation of the Low Water Surcharge on shipments to and from Canada.

The surcharge was imposed due to the extremely low water levels of the St. Lawrence River. Since the water levels have improved, OOCL, MSC and Hapag Lloyd have decided to lift the Low Water Surcharge.

Likewise, Cleve & Zonen will cancel the Low Water Surcharge as per November 1st, 2010.

### IMPORT SECURITY FILING (USA)

Our USA based agent Carotrans reports to us that U.S Customs due to new advanced technology will be even more monitoring the filing of the so-called Import Security Filing (ISF) for cargo discharged at any USA port.

This particular ISF filing is the responsibility of the Importer or their Broker responsible for bringing the cargo into the USA.

We urgently draw your attention to the fact that if the Importer or his broker did not file the 10 data elements, belonging to the ISF upon entry in the USA, this may result in delay in release of the cargo, rejection and most likely high penalties.

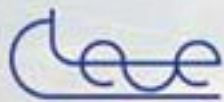
Consequently we strongly suggest our clients to once more underline the importance to their shippers about the ISF and accordingly their USA based clients and consignees.

Any charges such as demurrage, storage, etc., as a result of non-ISF-compliance, will be levied from the party responsible for the ISF filing.

Note: for LCL cargo travelling in transit via any U.S. Port on a Cleve through Bill of Lading, for instance the Caribbean, Cleve will file the so-called ISF-5 as integrated part of their AMS filing to the USA.

For more information please ask our Customer Service department.





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### IMO TO GUANGZHOU / HUANGPU

Please note that with immediate effect, the shipment of all IMO Class Commodities to Guangzhou / Huangpu are temporarily suspended due to the Asian Games taking place in Guangzhou.

Dangerous goods to Guangzhou / Huangpu will not be accepted until further notice.

### IMO TO DALIAN AND NINGBO

Please be informed that we can no longer accept any dangerous goods for Dalian and Ningbo via our Busan service.

Alternatively, we might be able to ship dangerous goods to Dalian and Ningbo via Hong Kong or Singapore.

Please consult with our Customer Service department first.



### 12.5 YEAR ANNIVERSARY

This month, we have celebrated the fact that our colleague Patrick Noorlander has been working for Cleve for 12.5 years. Patrick is the head of the import Far East department. Congratulations!

### OFFICE ADDRESSES

#### CLEVE & ZONEN BV

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The Netherlands  
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### CONDITIONS

*The latest Dutch forwarding conditions filed with the Registry of the District Court of Rotterdam shall apply to all our forwarding business, which will be mailed to you upon request.*



### WAREHOUSE ADDRESSES

#### CFS LCR

Albert Plesmanweg 151  
Portnumber 2360  
Rotterdam Waalhaven-ZZ

#### CFS HOLLANDS VEEM

Boyneweg 1  
Portnumber 5084  
3197 LK Rotterdam-Botlek

#### CFS ESTRON

Shannonweg 84  
Portnumber 5064  
3197 LH Rotterdam-Botlek

#### CFS HANDICO

Luithagen-Haven 12  
Portnumber 200  
2030 Antwerp

Open from 07:30 till 09:00,  
from 09:15 till 11:45 and  
from 12:30 till 15:00 hrs

Open from 07:30 till 15:45  
Delivery till 15:00 hrs !

Open from 07:30 till 15:30  
Delivery till 15:00 hrs !

Open from 08:00 till 15:40